

QUESTIONS TO CONSIDER

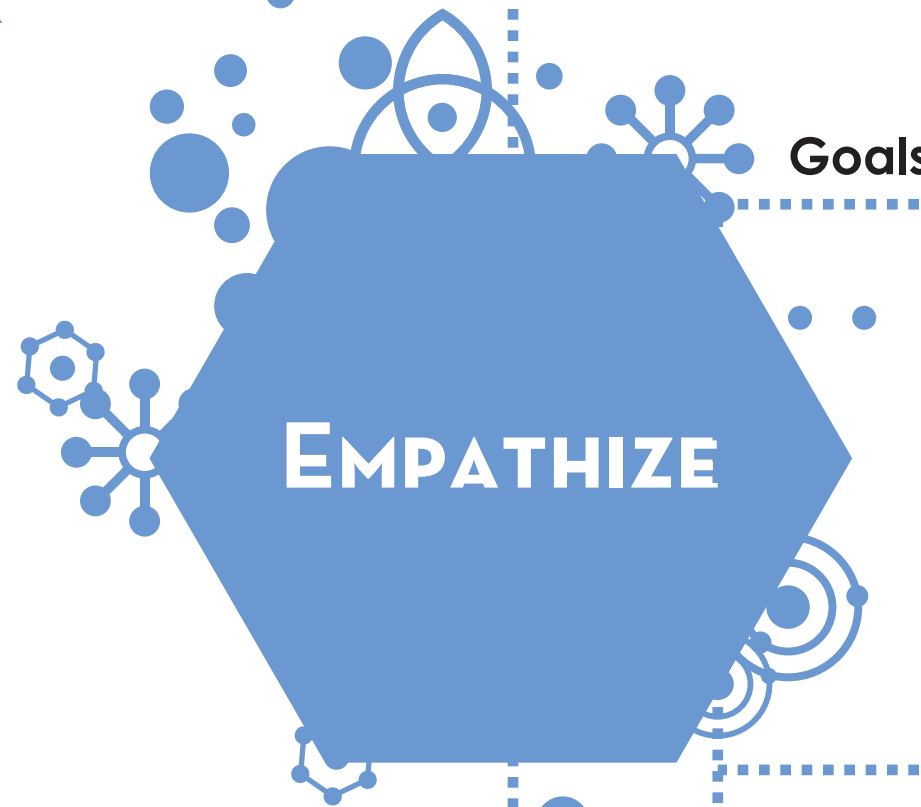
NEXT STEPS

Get Inspired

What are compelling issues in your environment?
Who might provide insight into those issues?
What concepts or content do you want to work empathy into? Why?
Who could your learners interview/observe?
Where could they go to interview and observe?
What empathy techniques could learners use?

Get Prepared

How will you prep learners on empathy techniques?
What might be hard for them to do or get?
Will you arrange interviews or observations, or will you use inference and research?
How will you manage the logistics of the interviews/observations?
Do you have a backup plan for interviews/observations?
How will you evaluate product? Process?
Can you prototype parts of this before you roll it out?
If you can't actually talk to users, can you approximate users or use profiles?
How can your learners record and share findings?



Goals

To-Dos

Bite-Size

Snack-Size

Super-Size

Brainstorm with your content area group on a whiteboard, then use the Next Steps grid to plan.